

Europe - Regulations

::: RESPONSIBILITIES & LIABILITIES

1. All the listed tours are designed by Super Vacation, we reserve the right to make any amendment on the itinerary and fare.
2. Should weather or other unforeseen circumstances cause a delay in transportation before the tours departures, Super Vacation reserves the right to alter, postpone or cancel the tour. For any loss or additional charges incurred shall be borne by the participants.
3. For making sure our tours can be completed as planned, if anyone among the tour group interferes with any of the tour's activity, we reserve the right to refuse the said individual to continue with the group; and we shall not be responsible for any act by the said individual thereafter. No refund shall be given.
4. For any unforeseen situation, such as traffic, road conditions, accidents, mechanical problems, authority of law, public enemies, strikes, riots or any other natural circumstances beyond our control, SV reserves the right to change the itinerary and tour fare without prior notice. We also not responsible for any flight cancellation or delay.
5. All tour participants should strictly abide by the laws and regulations promulgated by the government of the visiting country, include but not limit to the Immigration and Customs laws. Super Vacation will not be responsible for the act of any tour participant.
6. By accepting the tickets and any related vouchers or document, the passenger agrees that neither Super Vacation nor any of our representatives shall be liable for any loss, injury, or damage to you or your personal belongings, or in connection with any accommodations, transportation, or other services resulting directly or indirectly from any of the following circumstances:
 - (i). theft, mechanical breakdowns, government actions, political unrest, terrorism, strikes, lockouts, war, weather, natural disasters or other factors and causes beyond our control;
 - (ii). acts of vandalism, air or land policy, burglaries, accidents, injuries, assaults or any physical harm to you or your personal belongings;
 - (iii). your failure to following instructions including but not limited to check-in/out times and baggage handling;
 - (iv). your failure to obtain required documentation including passport, visas, health certificate, or others where required;
7. All the fares printed on brochures are for reference only; we reserve the right to change according to operational cost, hotel availability, or other causes, without prior notice. Please re-confirm the tour

fare with our representative when you make the reservation.

8. We reserve the right to cancel all scheduled departures if the numbers of participants fall below 10 in one group.

9. Super Vacation accepts no responsibility for value, quality, reliability or authenticity of any goods purchased while on tour.

::: RESERVATION & CANCELLATION POLICY

1. Deposit of **US\$500** is required when making reservation; the rest of the amount must be paid 45 days prior to departure date. Failure to comply with deposit and final payment requirement will result in cancellation of your reservation and no refund of deposit will be given. The paid deposit may not apply to another party, tour date or tour itinerary.

2. Please triple re-confirm the name used for reservation is the name listed on the passport. Once tickets are issued, penalties will apply for alternations.

3. Cancellation policy:

--- (i). 22 days before departure: US\$500 for the tour and US\$250 for the International air fare will be charged;

--- (ii). 14 days before departure: 50% of the tour fare will be charged;

--- (iii). within 14 days of departure: no refund will be given.

4. No refund shall be given for any portions of the tour unused by the passenger on his/her own accord.

5. Since air tickets, accommodations, transportation and meals have to be arranged in advance in peak seasons such as Chinese New Year, Easter, Summer vacation, Christmas and New Year, no change including departure date, name, tour, and itinerary is allowed.

::: VISA APPLICATION

1. The passport must be valid for 6 months from the date of the tour.

2. Passengers should be responsible for arranging his/her own visa required for travel to the destination country or place. If failure to do so, it is passengers' responsible for any related cancellation penalty.

3. Passengers are responsible to obtain the proper travel document for the trip and all passports must remain valid for at least 6 months prior to the scheduled return date of the trip. If failure to do so, it is passengers' responsible for any related cancellation penalty.

::: TRAVEL INSURANCE

Super Vacation strongly recommend our customers to acquire insurance on medical, trip cancellation, and baggage, etc. We act as agent for suppliers of transportation, sightseeing and hotel accommodations, all terms and conditions will be borne by the respective suppliers, and Super Vacation shall be exempt from any liability for loss or damage of properties, injury to people, delays, accidents, irregularities or other occurrences beyond its control.

::: TOUR FARE INCLUDES

1. All meals, transportation, admissions, air ticket, or others which are mentioned in the itinerary. Hotel accommodation is based on two adults in one room (single room supplement is applicable). No discount on triple occupancy.

2. Each participant can travel with one hand-carry, and one luggage not exceeding 20kg .

3. "Child" fare is for children between 2-11, who shares a room with 2 adults (no extra bed will be added). Infant under 2 years old pays 10% of the adult fare.

::: TOUR FARE EXCLUDES

1. Any personal based expenses, such as phone calls, laundry, postage, travel insurance, etc.

2. All costs of activities which are not mentioned in the itinerary, or stated "optional".

3. Transportation to airport after the tour dismisses.

4. Tips to tour leader, guide and driver. (Suggest US\$10 /person/day)

5. Airport taxes and other related charges.

6. Visa application fees.